

# 7 Questions to Ask Before You Buy Hearing Aids



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## 1 Do I have a hearing loss that needs treating?

Adult candidacy for hearing aids should be based on the degree of hearing loss, lifestyle, communication needs, and other health risks. To find out, call 708-599-9500 and schedule a free hearing screening.

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## 2 Who is qualified to evaluate my hearing?

Only audiologists and physicians are licensed and qualified to evaluate hearing. At SSHC, you will be examined by an audiologist every visit.

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## 3 If I need hearing aids, will my insurance cover the costs?

Most insurance plans do not cover hearing aids. This is changing, however, and if your insurance coverage does not include hearing aids, there may be a discount program available. Contact your insurance provider to learn the details of your policy. Discuss this with your audiologist too.

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## 4 Why are hearing aids more expensive at some offices?

Some providers do not include the cost of the warranty and service in the total price. In situations like this, office visits and repairs are additional charges and add up quickly. Your SSHC audiologist will review the range of hearing aids we offer and provide detailed pricing (no surprises ever).

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## 5 What type of hearing aid is best for me?

The degree of hearing loss, your dexterity, the size and shape of your ear, and communication needs are factors that must be considered when choosing the style of hearing aids. Your SSHC audiologist will discuss what type of hearing aids will best resolve your hearing loss.

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## 6 Will I get a trial period to determine if the hearing aids work?

At a minimum, you should have a 30-day trial. We offer a 45-day, risk-free trial. During this time, your audiologist will work with you to ensure the hearing performance and comfort you expect.

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## 7 What product warranty will I get with my hearing aids?

Check carefully before you buy. In most cases, there is either a two or three year warranty on hearing aids with the same length of time for loss and damage insurance. Typically, warranty services include semi-annual cleaning and maintenance appointments, checking your ears and running diagnostic tests on your hearing aids to ensure that they are performing correctly. Your SSHC audiologist will review your warranty in detail with you.

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CREST HILL - 630-633-5060  
PALOS HILLS - 708-599-9500

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